



De Novo Treatment Centre

Pre-Admission Information Package

Family Program



87 Forbes Hill Drive, Huntsville, ON P1H 1R1
Phone: (705) 787-0247 Fax: (705) 788-2607 Toll Free: 1-800-9-DENOVO/1-800-933-6686 www.denovo.ca

Revised: July 30, 2021

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Introduction

Welcome and congratulations on taking this next step. We expect that you may have questions while you prepare for your enrollment into De Novo's Family program and we attempt to anticipate your questions with this information package. If at the end of reading this information package you find that you still have some unanswered questions, or require clarification, please feel free to contact us toll free at 1-800-933-6686.

What to expect from De Novo Treatment Centre

We know that being a family member or close friend of someone who is struggling with addiction, is a difficult and sometimes confusing place to be. We want to ensure that you get what you need here to begin a recovery journey of your own.

The individuals who enroll in the De Novo Treatment Centre programs will be treated in a fair, non-judgmental, caring and mutually respectful manner. De Novo supports each client in their process of recovery using best-practices and a client-centered approach.

Mission, Vision and Values

Mission Statement:

To provide the highest quality of substance abuse treatment for the Employers, Members within the Unionized Construction Industry, and their families. We seek to provide hope, strength and tools for our clients in need of a New Beginning, to help them move forward on their journey in recovery.

Vision:

To be the recognized leader for drug and alcohol treatment in the construction industry of Ontario, and to provide the highest standard of care.

Values:

Compassion – We are caring, empathetic and non-judgmental.

Continuous Learning – We value continuous learning and seek out training opportunities to develop our skills.

Diversity – We value diversity and approach clients with a supportive and helpful attitude regardless of age, race, gender, sexual orientation, ability and spiritual or religious views.

Excellence – We continually seek to teach from best practices and uphold the highest level of professional and ethical care.

Integrity – We value and provide a confidential service, respecting everyone's individuality and dignity.

Teamwork – We value a team approach, support each other and support our clients.

Our Admission Criteria

After reading the Pre-Acknowledgment Information Package and speaking with De Novo staff regarding program eligibility, the steps required to enroll into our program are as follows:

1. Confirm with the De Novo Intake worker that you are a family member of a past or present De Novo client, and/or have previously completed the De Novo Residential Addiction Treatment program.
2. Complete an over the phone screening interview with a De Novo Intake worker (1-800-933-6686).
3. All clients of the De Novo Treatment Centre program must be 18 years of age or older.
4. If you are interested in attending our Family program, all family program intakes must be completed prior to 4:00 p.m. on the Thursday before the program date.
5. The admissions team will advise you of the delivery format for the family program as well as provide you with any pertinent content or handouts.

For You to Know.

Admission and Discharge Times

Once you have completed the Admission Criteria, your admission into our Family program will then be arranged with the Admissions office. Our Family program runs on Saturdays from 9:00 a.m. to 3:00 p.m. (*Virtual programming may differ*).

Travel Arrangements

For in-person Family programming, you will be required to arrange transportation to and from Huntsville; De Novo Treatment Centre is located in a rural setting. You may drive, or you may choose public transportation available by bus through Ontario Northland.

Some of our clients choose to stay at a local hotel/motel the night before and/or the night after. There are many other options in the surrounding cities/towns as well. If you are interested in booking a room, please feel free to speak with De Novo staff about local options.

Personal Hygiene

We ask that you leave perfume, cologne, and body spray at home as we require a scent free environment.

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Food

As lunch will be provided on the day of the program, food allergies and/or special dietary needs are to be arranged through the Admission office prior to admission to accommodate each client's needs, as much as possible.

Electronics

Picture taking is not allowed due to confidentiality. You may have your cell phone with you; however, cell phones will not be permitted during group sessions.

Visits (on hold due to COVID-19)

If you have a family member in the Residential Addiction Treatment program, there may be an opportunity to visit after the Family program.

Al-Anon/ Alcoholics Anonymous/ Narcotics Anonymous

These meetings are an integral part of our recovery programs, and we encourage our clients to explore these options. Meetings may take place in your surrounding communities. Should you need a meetings list, please let us know and we can assist you with that.

<https://al-anon.org>

We are here for you and look forward to helping you. If you have any questions or concerns, please contact us at 1-800-933-6686 or 705-787-0247. You may also visit our website: www.denovo.ca.