



De Novo Treatment Centre

[a *new* beginning]

**To: DE NOVO STAKEHOLDERS
PARTICIPATING LOCAL UNIONS & CONTRACTOR ASSOCIATIONS**
Re: NOTIFICATION OF TEMPORARY CHANGE IN SERVICE

De Novo Treatment Centre's mission is to provide the highest quality of substance abuse treatment for the Members and Employers of the Unionized Construction Industry, and their families; with the vision to be the recognized leader for drug and alcohol treatment in the construction industry of Ontario. To fulfill our mission and maintain the highest standard of care, De Novo will engage in a temporary shutdown to make vital and necessary improvements. While De Novo is shut down, members seeking treatment will be referred to Renascent Treatment Centre who has been a valued and trusted partner of De Novo since our inception.

IF YOU NEED HELP WITH ADDICTION

- November 18 to December 19, 2024: Call De Novo @ 1-800-933-6686
- December 19, 2024, at 4pm to January 6, 2025, at 8am: Call Renascent @ 1-866-232-1212 x 1
- January 6, 2025, at 8am: Call De Novo @ 1-800-933-6686

MAKE A REFERRAL for RESIDENTIAL ADDICTION TREATMENT

November 18 to December 19, 2024

- Referrals are made directly to De Novo Treatment Centre (1-800-933-6686)
- 35 Day Residential Treatment Program will be provided by Renascent Treatment Centre

December 19, 2024, at 4pm to January 6, 2025, at 8am

- Referrals are made directly to Renascent Treatment Centre (1-866-232-1212 x 1)
- 35 Day Residential Treatment Program will be provided by Renascent Treatment Centre

January 6, 2025, at 8am

- Referrals are made directly to De Novo Treatment Centre (1-800-933-6686)
- 35 Day Residential Treatment Program will be provided by Renascent Treatment Centre

February 3, 2025

- De Novo Treatment Centre reopens for 35-day residential treatment

MENTAL HEALTH CRISIS OR SUICIDE-RELATED CONCERNS

- Call or Text '9-8-8'

KIDS HELP PHONE

- Call 1-800-668-6868 / Text CONNECT to 686868

IF YOU ARE IN DANGER

- Call 9-1-1

Centre canadien de l'agrément
L'excellence en matière de services communautaires



Canadian Centre for Accreditation
Excellence in community services

87 Forbes Hill Drive, Huntsville, Ontario, P1H 1R1

Telephone: 705-787-0247 | Toll Free: 1 800-9DeNovo (933-6686) | Fax: 705-788-2607 | denovo.ca



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FREQUENTLY ASKED QUESTIONS

- **Where is Renascent and how many beds do they have?**

Renascent: Toronto Addiction Rehab Centre

Male Facility - 54 Madison Ave, Toronto, ON M5R 2S4 - 20 beds

Male Facility - 90 Colston Avenue, Brooklin ON, L1M 1C1 – 20 beds

Female Facility - 354 Dundas Street West, Toronto, ON M5T 1G5 – 20 beds

Renascent Contact - Isaiah Gayle, Manager Community Care and Partnership Renascent (416 898 1030)

- **How long is the wait period to get into Renascent?**

- Renascent, like De Novo, will follow a similar intake process which can vary client to client but will aim to admit referrals within three weeks of first contact

- **Why does De Novo need to temporarily change services?**

- Like many major builds, De Novo needs to undergo a temporary shutdown to address critical infrastructure; provide training to staff to ensure they are compliant with health standards and able to provide the best care; and recruit additional staff to reopen at full capacity.

- **Is there a plan for more funding to keep our facility up to industry standards?**

- There is a sustainability plan in place, under the direction of the De Novo Board of Directors in coordination with our Employee Bargaining Agents to address in the next round of bargaining.

- **I have recently graduated from De Novo. Will I receive my scheduled after care phone calls?**

- Yes. Graduates that are scheduled to receive after care phone calls between December 20, 2024, and January 6, 2025, will still receive scheduled phone calls. Additional support can be accessed by calling Renascent Treatment Centre at 1-800-232-1212 x 1.
- After care phone calls before December 20, 2024, and after January 6, 2025, will occur without disruption.

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